



# Military Health System Nurse Advice Line



The Military Health System Nurse Advice Line provides service to U.S. service members and beneficiaries worldwide wherever there is an established military treatment facility.

The new Military Health System Nurse Advice Line has expanded to better serve the needs beneficiaries. The new program extends its coverage outside of the continental United States to those beneficiaries throughout Europe, the Pacific, and Latin America regions.

Beneficiaries will now have access to the MHS Nurse Advice Line via a new website ([www.mhsnurseadvice.com](http://www.mhsnurseadvice.com)), where they will be able to choose to discuss their health concern over a telephone call, web chat, or secure video teleconference; or by calling 1-800-TRICARE (1-800-874-2273) – in the U.S., Guam and Puerto Rico – and selecting OPTION 1 to speak to a nurse.

## WHAT CAN THE NAL HELP YOU WITH?



**Referral to Urgent Care**  
(If Required)



**Same-Day  
Appointing**



**RN Triage  
Consultation**



**You can call the MHS Nurse Advice Line 24/7, at no cost to you, to talk to a registered nurse who can:**

- Answer your urgent care questions
- Give you health care advice
- Help you find a doctor
- Schedule appointments within 24 hours at military hospitals and clinics

If you have an emergency and are in need of immediate medical attention, call 911 or go to the emergency room.

If you have an emergency and are in need of immediate medical attention, call 9-1-1 or go to the nearest emergency room.