



Defense Health Agency Announces Immediate Availability of Electronic Health Information to Patients

The Defense Health Agency (DHA) announced that beginning January 20, 2026, military medical beneficiaries will have immediate access to their electronic health information (EHI) through the MHS GENESIS Patient Portal (<https://my.mhsgenesis.health.mil/>). This new policy is designed to enhance patient access to their health information and promote greater engagement in their healthcare.

Under this new guidance, EHI such as laboratory results, clinical notes, radiology, pathology, and other diagnostic reports associated with care provided in DHA facilities will be made available directly to patients as soon as they are signed or certified. Patients accessing their information through the MHS GENESIS Patient Portal will see a banner notification to inform them that their ordering clinician may not have had the opportunity to review the results first.

The DHA has established clear procedures to ensure continuity of care. Clinicians and health care teams will continue to review all test results upon receipt. For sensitive and life-changing results, such as a positive HIV or cancer test, providers are required to follow up directly with patients or their legally authorized representatives as soon as possible to discuss treatment decisions. Healthcare teams will also be prepared to answer any questions patients may have about the results they receive.

This initiative aligns national efforts to empower patients by providing them with timely and convenient access to their personal health information, allowing them to be more informed and active participants in their healthcare journey.

Learn more about using the MHS GENESIS Patient Portal at www.tricare.mil/MHSGENESIS.