



**Keller Army Community Hospital**

*West Point, New York*

## **USING THE Q-ANYWHERE SYSTEM FOR PHARMACY**

Q-Anywhere is a new way to request your new prescriptions or refills, from the Keller Army Community Hospital Pharmacy, from the convenience of your phone.

To start, **scan the QR code** (with your smartphone's camera)





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or go to <https://cxmlink.com/DHAMTF2801> and you will be taken to the Q-Anywhere page. Once you accept the “Notice and Consent to Monitor”, you will be asked which department you are visiting. Choose ‘**Pharmacy**’.

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What department will you be visiting?

Pharmacy Primary Care and Scheduling

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**Choose your service** – would you like to pick-up your prescription at the Keller Pharmacy window or via the ScriptCenter kiosk (refills only) in the Keller lobby.

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Please choose a service:

KACH Main Pharmacy ScriptCenter - Hospital Lobby

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**Enter the DoD ID** for each patient receiving medication.

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Enter the DOD ID for the patient(s) receiving medical services today

**Enter phone number** to receive SMS/text messages.

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Please enter a phone number to receive SMS messages


By entering a phone number below, you consent to receive SMS messages. Standard text and messaging rates apply.

**Chose “ASAP”** if you want your prescription today, or **Chose “DELAY”** if you can wait a day or two.



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Please choose an option. Choose "ASAP" to have your prescription ready within 2 hours. Choose "Delayed" to pick up at a later date (available the next business day).

“ASAP” requests may take 2-4 hours to complete. ASAP requests submitted after 1300 (1:00PM) may not be ready until the next business day.

“DELAY” requests will be ready within 1-2 business days.

**Enter name of prescription** – Please note if it is a NEW or REFILL with the name of the medication.

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Please enter the name of the prescriptions to activate. It is helpful if you include NEW or REFILL along with the name of the medication in the box below.

**You will be provided a check-in number** verifying receipt of your request; and will receive a text when your prescription is ready.

ScriptCenter is available for refills only. You must have an active ScriptCenter account, which can be created in-person on the kiosk at the hospital entrance.



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Under the leadership of the Defense Health Agency, Keller Army Community Hospital continues to leverage technology and evolve to better serve the Greater West Point community and our beneficiaries.